

Compliance with the legal information requirements pursuant to the European General Data Protection Regulation (EU GDPR)

This declaration concerns all our guests. We are hereby informing you about the type, scope and purpose of data collection and use of your personal data. The person responsible for data processing is: Haus Helga - Helga Zucchelli - Via Roma 14, I-39056 Welschnofen (BZ) Italy, who may be contact by the following means: +39 0471 6132 66 - info@haushelga.com

Pursuant to Art. 13 of the European General Data Protection Regulation, we process the following data:

- y on payments you have made, EC cards, credit cards and bank cards you hold
- the perour basic data (first name, surname, address, telephone, email, date of birth, place of birth, language etc.)
- data contained in your travel documents and identity cards
- dataiod of stay you have requested as well as your preferences associated with your stay

The data are saved, processed and, inasfar as prescribed by law, passed on to third parties (e.g. public authorities, tourist boards) for the purpose of providing our services. Your data are not passed on to third countries. Should you refuse to release basic data, travel document data and bank data, it will not be possible to fulfil the contractual obligations and accommodate you at our establishment. We do not apply profiling and automated decisions.

The legal basis for data processing is the following:

- the fulfillment of our pre-contractual and contractual duties towards you
- your provided consent
- legal, contractual or other legitimate duties on our part (e.g. documentation regulations and duties concerning accounting, tax and customs law, contracts, registration, or legal disputes)
- our authorised interests (e.g. improving our customer service, also when it comes to direct marketing or our perceived legal interests).

The duration that data are saved is calculated according to the duration of our business relationship, the consent provided by you, as well as our duties regarding data storage and legal requirements.

You can ask for your personal data saved by us to be disclosed free of charge at any time. As the party concerned, you can also exercise the right to withdrawal, disclosure, deletion, rectification, restriction and transfer of your personal data, as long as no obligation to store them on our part opposes that right. On exercising your right to withdrawal, all of your data will be irreversibly deleted, as long as no overriding legal requirements are breached.

For further information on your rights as the concerned party, please contact us at info@haushelga.com. We will be happy to help you. The supervisory authority "Garante per la protezione dei dati personali" is responsible for complaints: Piazza di Monte Citorio n. 121 00186 ROMA, fax: (+39) 06.69677.3785, telephone: (+39) 06.696771, email: garante@gpdp.it.

I have read and understood the information.

Cookie-guideline

What are cookies?

Cookies are small encrypted text files, which are downloaded from your internet browser when you visit a website. If you access the same page again using the same device, the cookie is sent back to the website or to a different website to which it belongs. The website therefore recognizes that the web page has already been viewed using this browser, and is able to improve the user's browsing experience when the page is viewed again. For example, cookies remember user preferences and adapt the offers displayed to the user's personal needs and interests. Depending on their function and purpose, cookies are divided into various categories:

- Technical cookies
- Profile cookies
- Third-part cookies

Technical Cookies

These cookies are stored on the user's device only during the current session and are designed to ensure that the website

can be used correctly. Analytical cookies, used to collect access statistics, are considered technical cookies. They collect general information without identifying the user.

Profile Cookies

These cookies are used to track the user's browsing behaviour, including their preferences, habits, etc.. In this way the user can be sent advertising messages tied to the products previously viewed or similar to these.

Third-party Cookies

These are cookies of other websites. Below you will find links and more detailed information about third-party cookies.

For detailed information about cookies click [here](#).

By closing this information banner or clicking on any element of the website, you will provide your consent to the use of cookies.

Which cookies are used on this website?

Technical Cookies

Current local session cookies are used and stored on this site to track the user's browsing behaviour.

Profile Cookies

We don't use any profile cookies on this website.

Third-party Cookies

The following third-party cookies are used on this website: by clicking on the links below, you will find more detailed information about third-party cookies.

- [Google](#)
- [Facebook](#)
- [Tripadvisor](#)
- [Holidaycheck](#)

How to disable cookies

Standards on the protection of personal information require the user being able to disable cookies that are already installed. The links below contain explanations on how to disable the use of cookies in the various browsers.

- [Google Chrome](#)
- [Firefox](#)
- [Internet Explorer](#)
- [Safari](#)

If a browser other than those listed above is used, it is possible to deactivate the use of cookies by following the instructions in the help menu of the relative browser (insert the word "cookie" in the search menu). The user can therefore disable and/or cancel cookies from the relative settings in their browser, and disable and/or cancel single non "technical" cookies installed by third parties by accessing the website managed by European Interactive Digital Advertising Alliance (EDAA) at the web address www.youronlinechoices.eu